



# UK and International Services

Tariff Guide



# No one delivers better value

## throughout the UK and the rest of the world

As the UK's foremost time-critical carrier, DPD offers businesses an exceptional range of flexible, value-for-money delivery services both nationally and internationally. Our extensive UK and European network provides an unrivalled service to Europe and beyond by ground and air, and delivers an outstanding International Air Express service to the rest of the world.

### UK Services

A comprehensive range of time-critical, value-for-money services for parcels, documents and freight that meet all your distribution needs.

In addition, a one-hour delivery window will be provided to receivers on all UK services.

- DPD 10:30 and DPD 12:00
- DPD Next Day
- DPD Two Day
- Saturday By 10:30, By 12:00 and Next Day
- Sunday by 12:00 and Next Day
- DPD Pickup

Other specialist services include:

- offshore
- swap it
- desk-to-desk
- timed delivery
- reverse it - the smarter returns service

### International Services

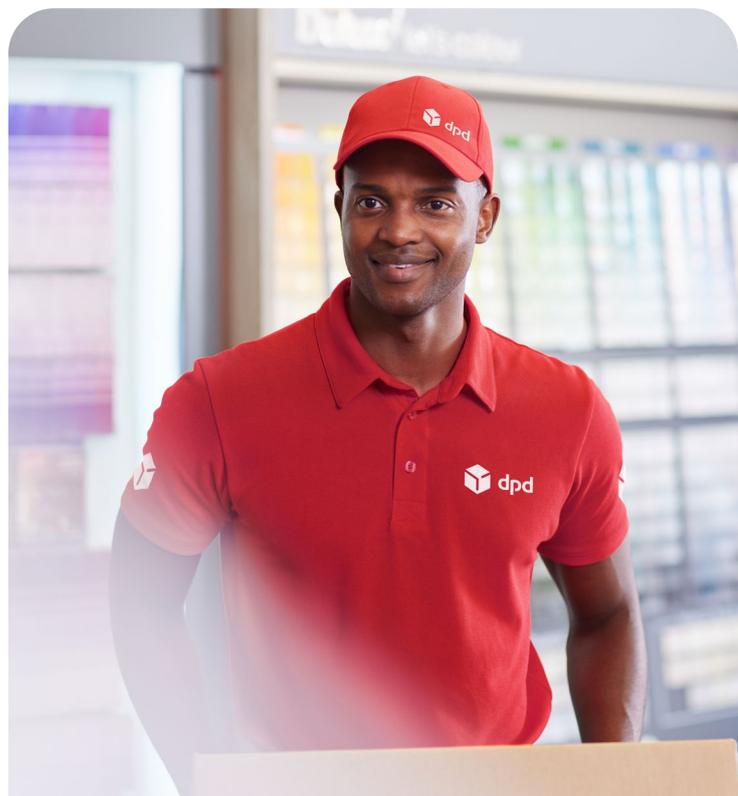
Our international delivery services can help you reach new markets and consumers. We deliver to over 200 countries and have a choice of services specifically for exporters.

- DPD Classic
- DPD Air Classic
- DPD Air Express
- DPD Direct & Lite
- International Mail
- Predict

### Logistics

Our logistics division specialises in adding value to customers' supply chains. By providing a tailored logistics service, the operation allows you to achieve seamlessly efficient transfers from your production units to your customers.

- National Logistics Centre
- Inventory management
- Dedicated vehicle operations
- National distribution
- Warehousing, pick and pack

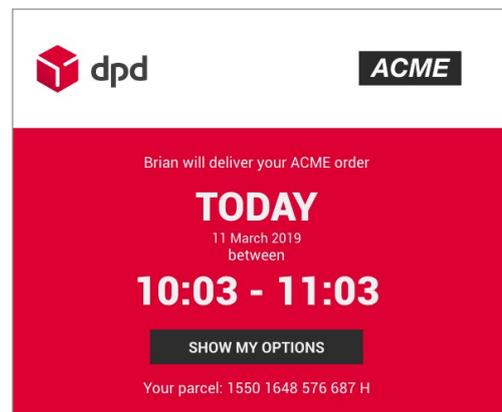
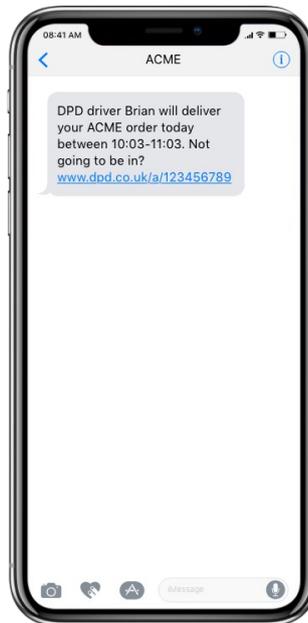


# Predict

## One Hour Delivery Timeslot

We provide your customers with text and email notifications advising them of when their parcel will be delivered and on the actual day of delivery a one hour timeslot. What's more, this service is free to all customers.

A personalised text message or email will be sent directly to your customers advising them of the date and time of delivery. Your customers can also access a suite of 'in-flight' options to rearrange their delivery to suit their specific needs.



### Shipped

Once the parcel has been despatched, we'll send a text confirming the delivery date, and we'll also provide options to reschedule.

### Out for delivery

Your customer will receive a text message as soon as your package is out for delivery, along with a one hour delivery window and options to rearrange.

### Email notification

Deliveries can also be notified and rescheduled via email, which we can personalise with your company's branding. Just like with our SMS messages, your customers will receive notifications when their parcel is despatched and again on the morning of delivery.

# Pickup

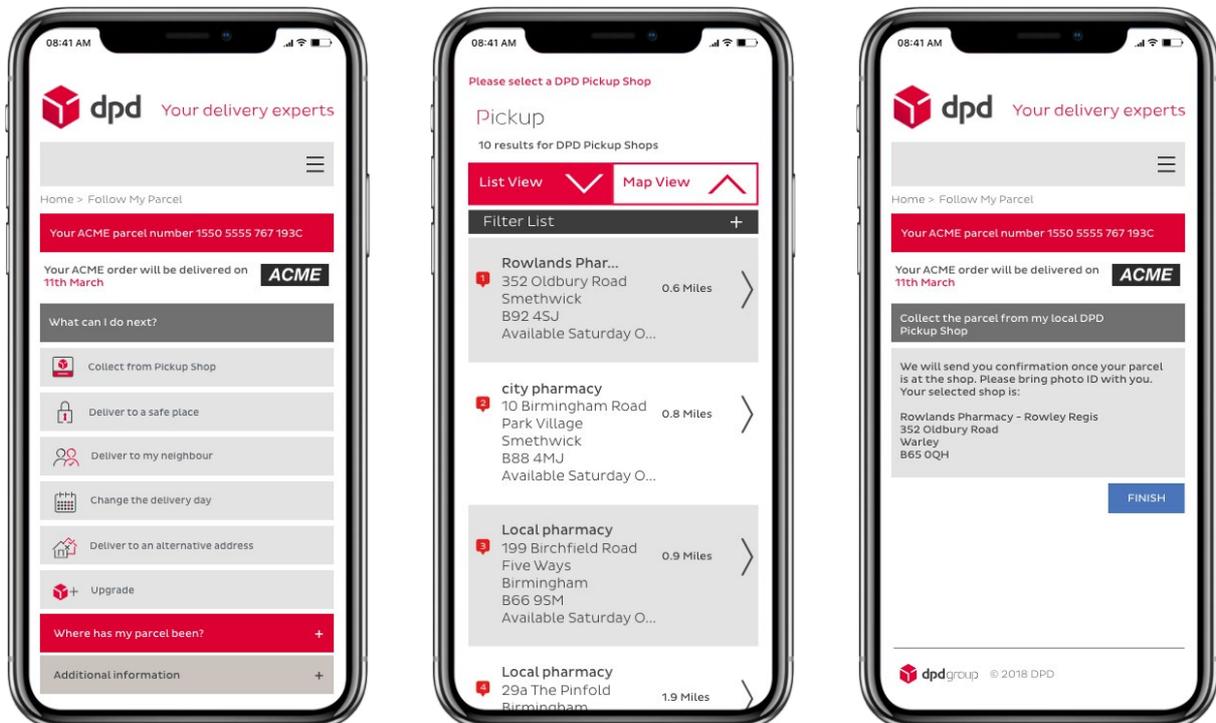
The best parcel shop network in the UK

DPD Pickup offers your customers even more choice.



DPD has established its own unique network of 6,000 shops in the UK with a DPD Pickup shop within 10 minutes drive of 90% of the population and 5 minutes walk within Central London. In fact your customer will have access to the best shop network in the UK

The Rowlands and Numark Pharmacy chains, Majestic Wines and Currys PC World shop networks are ready to provide your customers with a quality Pickup experience.



## Even more choice for your customers

We know some customers can't be at home for their deliveries so they can now choose to leave parcels with a specific neighbour, in a safe place or at their nearest DPD Pickup shop.

## Ship to shop

We would like you to integrate the DPD Pickup option into your checkout process but your customers will still be able to divert their delivery to their local shop using the 'in-flight' options from their text or email notification,

# Great value with all our UK services

Whether you're sending documents, parcels or freight within the UK or offshore, our range of reliable, time-critical delivery services is designed to meet your business needs.

England, Scotland* & Wales	DPD 10:30	DPD 12:00	DPD Next Day	DPD Two Day	Saturday 10:30	Saturday 12:00	Saturday	Sunday 12:00	Sunday
<b>expresspak</b> up to 5kg per item	£37.37 per pak	£26.80 per pak	£23.47 per pak	N/A	£62.21 per pak	£51.65 per pak	£48.33 per pak	£51.65 per pak	£48.33 per pak
<b>standard parcels</b> 1-30kg per item and 1m in length	£48.33 per consignment up to 5kg, then £1.19 per additional kg. Minimum charge per parcel £28.31	£33.85 per consignment up to 5kg, then £1.01 per additional kg. Minimum charge per parcel £18.86	£27.27 per consignment up to 5kg, then £0.90 per additional kg. Minimum charge per parcel £11.80	£21.27 per consignment up to 5kg, then £0.60 per additional kg. Minimum charge per parcel £10.14	£73.21 per consignment up to 5kg, then £1.19 per additional kg. Minimum charge per parcel £53.18	£58.69 per consignment up to 5kg, then £1.01 per additional kg. Minimum charge per parcel £43.71	£52.13 per consignment up to 5kg, then £0.90 per additional kg. Minimum charge per parcel £36.69	£58.69 per consignment up to 5kg, then £1.01 per additional kg. Minimum charge per parcel £43.71	£52.13 per consignment up to 5kg, then £0.90 per additional kg. Minimum charge per parcel £36.69
<b>freight parcels</b> 31-99kg per item and maximum 3m in length	£69.26 per consignment up to 5kg, then £1.19 per additional kg. Minimum charge per parcel £54.91	£57.18 per consignment up to 5kg, then £1.01 per additional kg. Minimum charge per parcel £47.02	£38.19 per consignment up to 5kg, then £0.85 per additional kg. Minimum charge per parcel £31.40	£34.73 per consignment up to 5kg, then £0.60 per additional kg. Minimum charge per parcel £28.31	£94.13 per consignment up to 5kg, then £1.19 per additional kg. Minimum charge per parcel £79.74	82.04 per consignment up to 5kg, then £1.01 per additional kg. Minimum charge per parcel £71.90	£63.06 per consignment up to 5kg, then £0.85 per additional kg. Minimum charge per parcel £56.29	£82.04 per consignment up to 5kg, then £1.01 per additional kg. Minimum charge per parcel £71.90	£63.06 per consignment up to 5kg, then £0.85 per additional kg. Minimum charge per parcel £56.29
<b>freight pallets</b> maximum 1000kg per pallet	£210.83 per pallet up to 250kg, then £0.20 per additional kg. Minimum charge per pallet £210.83	£187.56 per pallet up to 250kg, then £0.20 per additional kg. Minimum charge per pallet £187.56	£133.83 per pallet up to 250kg, then £0.12 per additional kg. Minimum charge per pallet £133.83	£114.71 per pallet up to 250kg, then £0.12 per additional kg. Minimum charge per pallet £114.71	£268.63 per pallet up to 250kg, then £0.20 per additional kg. Minimum charge per pallet £268.63	£245.35 per pallet up to 250kg, then £0.20 per additional kg. Minimum charge per pallet £245.35	£191.63 per pallet up to 250kg, then £0.12 per additional kg. Minimum charge per pallet £191.63	£245.35 per pallet up to 250kg, then £0.20 per additional kg. Minimum charge per pallet £245.35	£191.63 per pallet up to 250kg, then £0.12 per additional kg. Minimum charge per pallet £191.63

\*Our premium services in Scotland are DPD 11:30 and DPD 13:00

Scottish Highlands & Islands*, Northern Ireland, Channel Islands*, Isle of Man*, Scilly Isles	DPD 10:30	DPD 12:00	DPD Next Day	DPD Two Day*	Saturday 10:30	Saturday 12:00	Saturday	Sunday 12:00	Sunday
<b>expresspak</b> up to 5kg per item	POA	£51.93 per pak	£23.47 per pak	N/A	POA	POA	£68.23 per pak	POA	POA
<b>standard parcels</b> maximum of 30kg per parcel and 1m in length	POA	£96.67 per consignment up to 5kg, then £2.14 per additional kg. Minimum charge per parcel	£27.27 per consignment up to 5kg, then £0.90 per additional kg. Minimum charge per parcel £11.80	£46.82 per consignment up to 5kg, then £1.25 per additional kg. Minimum charge per parcel £23.47	POA	POA	£85.63 per consignment up to 5kg, then £2.14 per additional kg. Minimum charge per parcel £56.29	POA	POA
<b>freight parcels</b> 31-99kg per freight parcel and maximum 3m in length	POA	POA	POA	£69.26 per consignment up to 5kg, then £1.38 per additional kg. Minimum charge per parcel £47.02	POA	POA	POA	POA	POA
<b>pallet</b> maximum 1000kg per pallet	POA	POA	POA	£247.21 per pallet up to 250kg, then £1.51 per additional kg. Minimum charge per pallet £247.21	POA	POA	POA	POA	POA

NB. Offshore items may be consigned by air and therefore must comply with air regulations. Customers must complete an invoice document in order to fulfil customs requirements.

## Republic of Ireland

## DPD Two Day\*

**standard parcels**  
maximum of 30kg  
per parcel and 1 m in  
length

£46.82 per consign-  
ment up to 5kg, then  
£1.25 per additional kg.  
Minimum charge per  
parcel £23.47

**freight parcels**  
31-99kg per freight  
parcel and maximum 3  
m in length

£69.26 per  
consignment up  
to 5kg, then £1.38  
per additional kg.  
Minimum charge per  
parcel £47.02

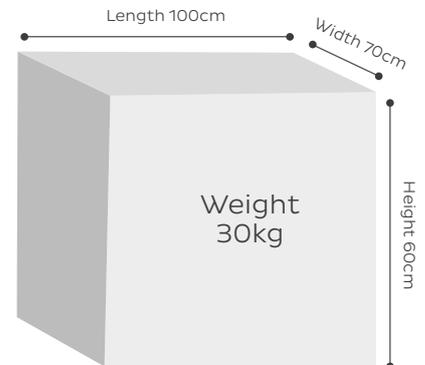
**pallet**  
maximum 1000kg per  
pallet

£247.21 per pallet up  
to 250kg, then £1.51  
per additional kg.  
Minimum charge per  
pallet £247.21

### Delivery information

Maximum parcel dimensions and weight to ensure next day delivery:

Service Guide	DPD 12:00	DPD Next Day	DPD Two Day
Belfast	✓	✓	✓
Channel Islands	✗	✗	✓
Channel Islands - St. Helier	✗	✗	✓
Isle of Man	✗	✗	✓
Northern Ireland	✗	✓	✓
Scottish Highlands & Islands	✗	✗	✓
Scilly Isles	✗	✗	✓
Republic of Ireland	✗	✗	✓
Dublin	✗	✗	✓



\*Parcels exceeding these dimensions and weight are subject to an Oversize / Overweight charge of £23.50 per parcel (£22.00 per parcel on the Republic of Ireland Two Day Service)

# UK and Offshore Notes

**Standard Liability** - £100 per parcel, Expresspak or Freight Parcel. Pallets are £1.50 per kg of gross weight, with a maximum liability of £1500 per consignment.

**Homecall** - £25.00 per parcel

**DPD 12:00** - available to Belfast only

**DPD Next Day** - only available to Northern Ireland

**Scottish Islands** - 2-5 day delivery

**Scottish Highlands** - AB36-38, FK17-21, IV1-39, IV52-54, IV63, KW1- 14, PA21-40, PA80, PH19-26, PH30-41, PH49-50

**Scottish Islands** - HS1-9, IV40-51, IV55-56, KA27-28, KW15-17, PA20, PA41-49, PA60-78, PH42-44, ZE1-3

**DPD Pickup** - Standard Liability - £100 per parcel and Expresspak

Ship to Shop - Next Day service only

Return to Shop - 1-2 day service

Available to mainland UK only, including Scottish Highlands

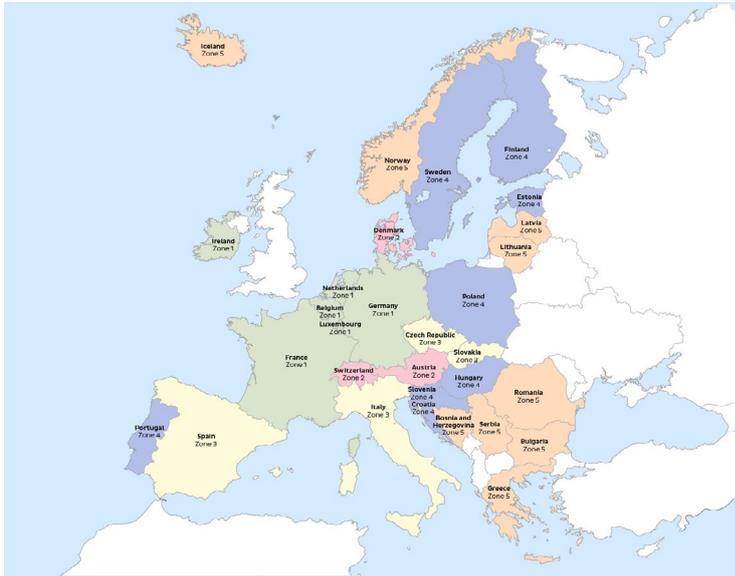
Dimensions: 60cm x 60 cm x 60 cm OR no two sides to exceed 1.2m collectively

Maximum Weight: 20kg

# We'll always take **extra care** of your European consignments

Every day our 60,000 delivery experts deliver more than 4 million parcels across our European road network and beyond.

## DPD European Depot Network



## Extended liability

Extended liability is easy to calculate using the simple steps below:

1. Round up the liability or replacement value of your shipment to the nearest pound, e.g. £139.27 = £140
2. If the value is more than £700, the premium charged will be 1% of the value, e.g. if the value is £837, divide this figure by 100 = £8.37. Minimum charge £7.50 up to a maximum liability of £5,000

## Duties and Taxes Prepaid

eDAP (enhanced DAP) is the DAP incoterm is used for the shipment but under which all duties and taxes to be recovered are paid by the Recipient to the Customer at the time of order, and thereafter charged to the Customer by the Service Provider. There is a £5.00 per consignment fee covering the enhanced DAP process and any admin handling for this offering.

## Parcel service

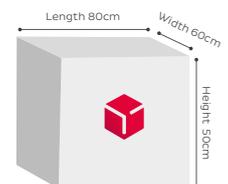
The charge may be based on either the volumetric or the actual weight, whichever is greater. The volumetric weight of your parcel should be calculated as follows:

$$\frac{\text{length (cm)} \times \text{height (cm)} \times \text{width (cm)}}{\text{divided by } 4,000} \quad \text{e.g.} \quad \frac{50 \times 50 \times 40}{4,000} = \mathbf{25\text{kg}}$$

$$\text{length (cm)} + 2 \times \text{width (cm)} + 2 \times \text{height (cm)} - \text{e.g. } 80 + 60 + 60 + 50 + 50 = \mathbf{300\text{cm}}$$

Maximum weight per item **31.5kg**.

Maximum dimensions per item - **175cm** length, **300cm** girth.



## Notes for DPD Service

1. When the volume of goods exceeds 4.0 cubic metres per tonne, the company charges are based on whichever is the greatest, volume or weight.
2. For parcels to Switzerland and Norway the sender is liable for all non-paid duty and VAT by the receiver when delivery has been made. An additional administration charge of £12.50 or 2.5% of the invoice value, whichever is the greater, will apply. The sender will also be liable for all costs relating to any goods returned due to non-payment of duty and VAT. The sender will also be liable for all costs relating to any goods returned due to non-payment of duty and VAT.
3. Some rural areas may be outside the delivery times shown.
4. Delivery times shown exclude the day of collection.
5. Tariff applies to mainland destinations only.
6. An oversize export charge of £22.00 per parcel will apply for any items that exceed 31.5kg in weight, 175cm in length and/or 300cm in girth.
7. A returns surcharge per parcel will apply when DPD return the parcel from the international gateway or EU/ EFTA countries, and covers the additional operational and processing costs (see Classic tariff for rates.)
8. An EU Clearance Fee of £4.75\* will apply to all consignments shipped on the DPD Classic and Republic of Ireland Two Day service. This fee covers Customs Clearance, handling, and processing costs to export parcels to EU destinations from Great Britain. This fee may be adjusted in the event of any substantial or material change in circumstances.

\*Switzerland and Norway's Customs Clearance fee is £25.00

# International Predict

## Predict

Know the exact hour we are coming.

Keeping your customers informed is key to first-time delivery success no matter where they are in the world. Our innovative delivery notification solution Predict is unlike anything else in the industry. It offers your customers, in their **local language**, unparalleled choice and convenience as standard **across 23 countries**.

Predict lets recipients across Europe know the **exact hour** their parcels will arrive. By sending delivery information in advance via **text or email**, there's no more waiting around. It's also easy to change the time, day or place of delivery if plans change.

This game changing service has altered

the online shopping landscape forever by telling your customers the specific time window on the day of delivery and giving them a host of flexible **in-flight options** to choose from. Your customers can change the delivery day, reroute the parcel to a local Pickup point or arrange for it to be left in a safe place.

## Example international Predict emails

Predict 



Ihr Paket kommt auf die Stunde genau.

Lieber Paketempfänger,  
Ihre Sendung 15505354927316 von River Island stelle ich

heute zwischen 09:16 und 10:16 Uhr

an folgende Adresse zu:  
STEFAN DZUCK  
Bayernstr. 40  
DE-63739 Aschaffenburg



Ihr Paket im Live-Tracking verfolgen

Sie können die Sendung nicht entgegennehmen?  
Ändern Sie Ort oder Tag Ihrer Zustellung oder geben Sie mir eine Abstellgenehmigung.

Wunschzustellung vereinbaren

Abstell-Okay geben

Viele Grüße



Ihr DPD Zusteller

Sie möchten unsere Paketankündigung abbestellen? Klicken Sie [hier](#).

Cher(e) Client(e),

Chronopost vous informe que votre envoi n° **15505356103181C** expédié par **River Island** vient d'être pris en charge par nos services.  
Il sera livré le **06/01/2017** entre **8h00** et **18h00**.

Adresse de livraison

NICOLAS BASRI NICOLAS BASRI  
3 RUE DE CHATEAUDUN FRANCE  
94200 IVRY-SUR-SEINE  
France

Vous pensez être absent à cette date ? **Avant ce soir minuit, cliquez ici** et choisissez l'option qui vous convient : **programmer une nouvelle date de livraison, retirer l'envoi dans un point de proximité, compléter l'adresse...**

[Transmettre une instruction](#)

Sans instruction de votre part, Chronopost vous livrera à la date et à l'adresse indiquées dans ce mail.

Vous pouvez retrouver le suivi de cet envoi à tout moment en [cliquant ici](#).

Nous vous remercions de votre confiance,  
Cordialement,  
Votre service client Chronopost

# From complexity comes simplicity and flexibility

Customs Clearance optimised



The establishment of a new trading relationship with the European Union has marked a significant shift in our operations. Our commitment to innovation has led to a multi-million pound investment in cutting-edge technologies, automated Customs system integrations, streamlined clearance gateways, and versatile duty and tax payment solutions. These advancements have positioned us exceptionally well to ensure the seamless flow of your goods to Europe.

With our in-house Customs Brokerage system and resource to check and validate your data we can ensure your goods can be exported securely and safely. Using state of the art software that we have developed, we will take care of all the customs clearance processes for you and ensure we have all the right paperwork to cross the border. Our customs information solution allows you to provide all the necessary data electronically. There's no need to print paper copies!

We've also developed a number of flexible and secure duty and tax payment options, designed to suit your business needs. Whether it is you the shipper or the recipient who wishes the pay, we have all the options you need to move your goods safely, compliantly and efficiently through customs.

# We'll always offer an exceptional service through our DPD Classic tariff

## Parcel service

Single items weighing up to **31.5kg**. Maximum dimensions **175cm** length, **300cm** girth.

Country	Zone	Invoices Required	Parcel rate to include first 5kg	Additional KG thereafter	EU/ Customs Clearance Charge	Transit Time	Export Return Charge*	Unsuccessful Export Fee*
Austria	2	Y	£43.81	£3.25	£4.75	3-4 days	£4.75	£0.75
Belgium	1	Y	£35.47	£2.09	£4.75	2-3 days	£3.75	£0.75
Bulgaria	5	Y	£56.70	£4.75	£4.75	5-6 days	£5.50	£0.75
Croatia	4	Y	£56.70	£4.75	£4.75	4-5 days	£5.25	£0.75
Czech Republic	3	Y	£50.57	£4.43	£4.75	4-5 days	£5.00	£0.75
Denmark	2	Y	£43.81	£3.25	£4.75	3-4 days	£4.75	£0.75
Estonia	4	Y	£56.70	£4.75	£4.75	5-6 days	£5.25	£0.75
Finland	4	Y	£56.70	£4.75	£4.75	5-6 days	£5.25	£0.75
France (inc Monaco)	1	Y	£35.47	£2.09	£4.75	2-4 days	£3.75	£0.75
Germany	1	Y	£35.47	£2.09	£4.75	3-4 days	£3.75	£0.75
Greece (inc islands)	5	Y	£56.70	£4.75	£4.75	6-8 days	£5.50	£0.75
Hungary	4	Y	£56.70	£4.75	£4.75	4-5 days	£5.25	£0.75
Italy	3	Y	£50.57	£4.43	£4.75	3-5 days	£5.00	£0.75
Latvia	5	Y	£56.70	£4.75	£4.75	5-6 days	£5.50	£0.75
Lithuania	5	Y	£56.70	£4.75	£4.75	5-6 days	£5.50	£0.75
Luxembourg	1	Y	£35.47	£2.09	£4.75	2-3 days	£3.75	£0.75
Netherlands	1	Y	£35.47	£2.09	£4.75	2-3 days	£3.75	£0.75
Norway	5	Y	£56.70	£4.75	£25.00	6 days	£5.50	£0.75
Poland	4	Y	£56.70	£4.75	£4.75	3-4 days	£5.25	£0.75
Portugal	4	Y	£56.70	£4.75	£4.75	3-6 days	£5.25	£0.75
Romania	5	Y	£56.70	£4.75	£4.75	5-6 days	£5.50	£0.75
Slovakia	3	Y	£50.57	£4.43	£4.75	5 days	£5.00	£0.75
Slovenia	4	Y	£56.70	£4.75	£4.75	4-5 days	£5.25	£0.75
Spain	3	Y	£50.57	£4.43	£4.75	4-5 days	£5.00	£0.75
Sweden	4	Y	£56.70	£4.75	£4.75	3-4 days	£5.25	£0.75
Switzerland	2	Y	£43.81	£3.25	£25.00	3 days	£4.75	£0.75

\* The Export Return Charge and Unsuccessful Export Fee is charged in addition to the UK Return to Consignor Next Day rate

# The whole world is in your hands with our **DPD Air Classic & DPD Air Express** services



More destinations, more control and all at the right price. Our DPD AIR CLASSIC service provides reliable delivery by air, while the DPD AIR EXPRESS service provides even faster connectivity for those urgent international shipments.

## **DPD Air Classic**

DPD Air Classic is an extension of our Classic service into Europe connecting you to 230 countries across the globe. It's ideal for retailers who want to export to new markets, but don't want the full cost of the DPD Air Express service.

With full traceability and notifications to your customers, Air Classic will give your international customers the best possible delivery experience.

## **DPD Air Express**

DPD's global express network - DPD AIR EXPRESS - offers an unrivalled service to more than 230 countries worldwide. If you need to get your parcel to its destination urgently then DPD AIR EXPRESS is the service for you.

## DPD Air Classic

### European Union Destinations

	Zone 1	Zone 2	Zone 3	Zone 4
Consignment rate (up to 30kg)	£84.62	£99.94	£99.94	£102.08
Additional Weight (add per 0.5kg)	£2.77	£2.77	£3.64	£3.64

### Non-European Union Destinations

	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
Consignment rate (up to 0.5kg)	£54.56	£62.68	£72.11	£70.70	£79.86
Additional Weight (add per 0.5kg)	£3.13	£5.14	£7.08	£8.20	£10.61

## DPD Air Express

### European Union Destinations

	Zone 1	Zone 2	Zone 3	Zone 4
Consignment rate (up to 0.5kg)	£51.23	£54.56	£58.59	£60.54
Additional Weight (add per 0.5kg)	£2.47	£3.64	£5.54	£5.73

### Non-European Union Destinations

	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
Consignment rate (up to 0.5kg)	£64.11	£73.68	£84.80	£83.14	£93.99
Additional Weight (add per 0.5kg)	£3.72	£6.05	£8.31	£9.56	£12.43

A custom clearance charge of £6 per shipment up to 5 lines, £1.75 per additional line thereafter applies to all air services to European Union destinations

# International Notes

## DPD Classic

**Standard Liability** – paid at 8.33 x SDR

**Extended Liability** – charged at 1% of the value of goods. Minimum charge £7.50. Maximum cover of £5,000 per consignment

## DPD Air Classic and DPD Air Express

**Standard Liability** – \$100 per parcel

**Extended Liability** – charged at 1% of the value of goods. Minimum charge £7.50. Maximum cover of £5,000 per consignment

Items consigned by Air are subject to volumetric conversion and will be charged either by volumetric weight or actual weight.

**Volumetric calculation:** Length (cm) x Height (cm) x Width (cm) / 5000  
e.g. 70 x 50 x 40 / 5000 = 28 kg

**International Girth:** 1 x Length (cm) + 2 x Height (cm) + 2 x Width (cm)

**Maximum Length:** 175cm Length (Oversize Export surcharge applies for parcels over 100cm in Length or over the Maximum Girth of 300cm)

**Maximum Weight:** 31.5kg (Oversize Export surcharge applies for parcels over the dead weight of 30kg)



## Calculate the cost of your shipment

Our tariff has nine convenient zones. To calculate the cost of your consignment, refer to the zone guide and scheduled transit times, and follow the simple steps.

## Delivered Duty Paid (DDP)

DDP delivery options are available on air services to most destinations. There is a £5 per consignment + a DPD administration fee of 2.5% or £12.50 against the total invoice value of miscellaneous billing for this offering.

## Terms and Conditions

**1.** All prices are door to door. **2.** All rates are per consignment in UK £ sterling and exclude VAT. **3.** For parcels, price includes transit liability of \$100 per consignment. **4.** When the volume of goods exceeds 5.0 cubic metres per tonne, the company reserves the right to charge by volume. **5.** Rates quoted include routine Customs clearance for informal entries. For complex Customs procedures requiring formal entries, and/or use of receiving country's deferment account, a charge may be made to the consignee. This will depend on the country, destination and/or commodity. **6.** We are unable to deliver to PO Box/BFPO numbers. Delivery to PO Box only accepted for parcels going to Oman, Qatar, Jordan, Saudi Arabia, Kenya and Panama. **7.** All consignments are carried under the Terms and Conditions of carriage of DPD, a copy of which is available on request. **8.** The sender is liable for all non-paid duty and VAT by the receiver when delivery has been made. An additional administration charge of £12.5 or 2.5% of the invoice value, whichever is the greater, will apply. The sender will also be liable for all costs relating to any goods returned due to non-payment of duty and VAT.

All parcels will be subject to volumetric conversion and the shipment charge will be based on either the volumetric or actual weight, whichever is greater. The volumetric weight of your parcel should be calculated as follows:

### DPD Air Classic & DPD Air Express

length (cm) x height (cm) x width (cm)

e.g. divided by 5,000

$$\frac{70 \times 50 \times 40}{5,000} = 28\text{kg}$$

Maximum weight per item 31.5kg.  
Maximum dimensions per item - 175cm length and 300cm girth (Oversize Export surcharge applies for over 100cm length, 300cm girth or 30kg dead weight).

### Extended liability

Extended liability is easy to calculate using the simple steps below:

1. Round up the liability or replacement value of your shipment to the nearest pound, e.g. £139.27 = £140
2. If the value is more than £700, the premium charged will be 1% of the value, e.g. if the value is £837, divide this figure by 100 = £8.37

Minimum charge £7.50 up to a maximum liability of £5,000



## DPD Air Classic and DPD Air Express destinations and transit times

Destination	Zone	Air Classic	DPD Air Express
Afghanistan	8	7 - 10	6 - 8
Albania	9	5 - 7	4 - 5
Algeria	9	4 - 7	3 - 5
American Samoa	9	6 - 8	5 - 6
Andorra	9	3 - 5	2 - 3
Angola	9	6 - 8	5 - 6
Anguilla	8	4 - 6	3 - 4
Antigua	8	4 - 7	3 - 5
Argentina	8	4 - 7	3 - 5
Armenia	9	5 - 8	4 - 6
Aruba	8	6 - 8	5 - 6
Australia	7	4 - 7	3 - 5
Austria	3	3 - 4	2
Azerbaijan	9	5 - 8	3 - 4
Bahamas	8	4 - 7	3 - 5
Bahrain	7	3 - 6	2 - 4
Bangladesh	8	4 - 7	3 - 5
Barbados	8	4 - 6	3 - 4
Belarus	9	6 - 8	5 - 6
Belgium	1	3 - 4	2
Belize	8	4 - 6	3 - 4
Benin	9	7 - 9	6 - 7
Bermuda	8	4 - 6	3 - 4
Bhutan	9	6 - 8	5 - 6
Bolivia	8	4 - 8	3 - 6
Bosnia	9	6 - 8	5 - 6
Botswana	9	6 - 8	5 - 6
Brazil	8	4 - 7	3 - 5
British Virgin Islands	8	4 - 7	3 - 5
Brunei	7	6 - 9	5 - 7
Bulgaria	3	3 - 6	2 - 4

Destination	Zone	Air Classic	DPD Air Express
Burkina Faso	9	8 - 10	7 - 8
Burundi	9	5 - 8	4 - 6
Cambodia	8	6 - 8	4 - 5
Cameroon	9	6 - 9	5 - 7
Canada	7	3 - 6	2 - 4
Canary Islands	9	4 - 6	3 - 4
Cape Verde	8	8 - 10	7 - 8
Cayman Islands	8	4 - 6	3 - 4
Central African Rep	9	8 - 10	7 - 8
Chad	9	6 - 9	5 - 7
Chile	8	4 - 7	3 - 5
China	9	4 - 13	3 - 5
Colombia	8	4 - 7	3 - 5
Comoros	9	8 - 10	7 - 8
Congo	9	8 - 10	7 - 8
Cook Islands	9	9 - 11	8 - 9
Costa Rica	8	6 - 9	5 - 7
Croatia	4	5 - 7	4 - 5
Cyprus	4	3 - 6	2 - 4
Czech Republic	4	3 - 6	2 - 4
Denmark	3	4 - 6	3 - 5
Djibouti	9	7 - 9	6 - 7
Dominica	8	4 - 7	3 - 5
Dominican Republic	8	5 - 7	4 - 5
East Timor	8	7 - 9	6 - 7
Ecuador	8	6 - 9	5 - 7
Egypt	8	3 - 6	2 - 4
El Salvador	8	6 - 9	5 - 7
Equatorial Guinea	8	8 - 10	7 - 8
Eritrea	9	6 - 9	5 - 7

Destination	Zone	Air Classic	DPD Air Express
Estonia	4	3 - 5	2 - 3
Ethiopia	9	3 - 6	2 - 4
Faroe Islands	5	9 - 11	8 - 9
Fiji	8	7 - 10	6 - 8
Finland	3	4 - 5	2 - 4
France	2	3 - 4	2
French Guiana	8	7 - 9	6 - 7
French Polynesia	9	8 - 10	5 - 7
Gabon	9	7 - 9	6 - 7
Gambia	9	8 - 10	7 - 8
Georgia	9	6 - 8	5 - 6
Germany	2	3 - 4	2
Ghana	9	4 - 7	3 - 4
Gibraltar	9	3 - 5	2 - 3
Greece	3	4 - 7	3 - 5
Greenland	7	4 - 6	3 - 4
Grenada	8	4 - 7	3 - 5
Guadeloupe	8	4 - 6	3 - 4
Guam	9	6 - 9	5 - 7
Guatemala	8	6 - 9	5 - 7
Guinea	9	6 - 9	5 - 7
Guyana	8	6 - 9	5 - 7
Haiti	8	7 - 10	6 - 8
Honduras	8	6 - 9	5 - 7
Hong Kong	6	3 - 5	2 - 4
Hungary	4	3 - 5	2 - 3
Iceland	7	3 - 5	2 - 3
India	7	3 - 6	2 - 4
Indonesia	7	4 - 7	3 - 5
Iraq	9	7-10	6

Destination	Zone	Air Classic	DPD Air Express
Israel	7	4 - 7	3 - 5
Italy	3	3 - 5	2 - 3
Ivory Coast	9	7 - 9	6 - 7
Jamaica	8	4 - 6	3 - 4
Japan	7	4 - 6	3 - 4
Jordan	8	3 - 5	2 - 3
Kazakhstan	9	5 - 8	4 - 6
Kenya	9	4 - 6	3 - 4
Kiribati	7		
Kuwait	8	3 - 6	2 - 4
Kyrgyzstan	9	6 - 9	5
Laos	9	6 - 9	5 - 7
Latvia	4	3 - 5	2 - 3
Lebanon	9	4 - 6	3 - 4
Lesotho	9	5 - 7	4 - 5
Liberia	9	8 - 10	7 - 8
Libya	9	3 - 6	2 - 4
Liechtenstein	7	3 - 4	2
Lithuania	4	3 - 6	2 - 4
Luxembourg	1	3 - 4	2
Macau	8	5 - 7	4 - 5
Madagascar	9	8 - 10	7 - 8
Malawi	9	7 - 10	6 - 8
Malaysia	7	4 - 6	3 - 5
Maldives	9	5 - 8	4 - 6
Mali	9	7 - 10	6 - 8
Malta	4	3 - 6	2 - 4
Marshall Islands	9	7 - 10	6 - 8
Martinique	8	4 - 6	3 - 4
Mauritania	9	8 - 10	7 - 8

Destination	Zone	Air Classic	DPD Air Express
Mauritius	9	6 - 9	5
Mayotte	8	6 - 8	5 - 6
Mexico	8	4 - 7	3 - 5
Micronesia	9	6 - 8	5 - 6
Moldova	9	5 - 8	4 - 6
Monaco	2	3 - 5	2 - 3
Mongolia	9	6 - 9	5 - 7
Montenegro	9	6 - 8	5 - 6
Montserrat	8	7 - 9	6 - 7
Morocco	9	4 - 6	3 - 4
Mozambique	9	6 - 9	5 - 7
Namibia	9	6 - 9	5 - 7
Nauru	8		
Nepal	9	6 - 9	5 - 7
Netherlands	1	3 - 4	2
New Caledonia	8	9 - 11	8 - 9
New Zealand	8	5 - 7	4 - 5
Nicaragua	8	6 - 9	5 - 7
Niger	9	8 - 10	7 - 8
Nigeria	8	5 - 8	4 - 6
Niue Island	8		
North Macedonia	9	3 - 5	2 - 3
Norway	6	3 - 6	2 - 4
Oman	8	3 - 6	2 - 4
Pakistan	8	4 - 7	3 - 5
Palau	9	9 - 11	8 - 9
Palestine	9	6 - 9	5 - 7
Panama	8	4 - 7	3 - 5
Papua New Guinea	8	7 - 11	6 - 9
Paraguay	8	7 - 9	6 - 7

Destination	Zone	Air Classic	DPD Air Express
Peru	8	4 - 6	3 - 4
Philippines	7	6 - 8	5 - 6
Poland	4	3 - 5	2 - 3
Portugal	3	3 - 5	2 - 3
Puerto Rico	8	7 - 10	6 - 8
Qatar	8	3 - 6	2 - 4
Reunion Island	9	8 - 10	7 - 8
Romania	3	4 - 7	3 - 5
Russia	7	6 - 10	5 - 8
Rwanda	9	5 - 8	4 - 6
Saba/Curacao (Netherlands Antilles)	8	8 - 10	7 - 8
Saipan	9	6 - 8	5 - 6
Samoa	9	7 - 10	6 - 8
San Marino	9	4 - 6	3 - 4
Saudi Arabia	9	3 - 6	2 - 4
Senegal	9	5 - 8	4 - 6
Serbia	9	5 - 7	4 - 5
Seychelles	9	9 - 11	7
Singapore	6	3 - 6	2 - 4
Slovakia	4	4 - 7	3 - 5
Slovenia	4	5 - 7	4 - 5
Solomon Islands	9	7 - 10	6 - 8
Somalia	9		
South Africa	7	4 - 6	3 - 4
South Korea	8	6 - 8	3 - 4
Spain	3	3 - 5	2 - 3
Sri Lanka	8	4 - 7	3 - 5
St Barthelemy/St Martin	8		
St Kitts & Nevis	8	4 - 7	3 - 5

Destination	Zone	Air Classic	DPD Air Express
St Lucia	8	4 - 6	3 - 4
St Maarten	8		
St Pierre & Miquilon	8	10 - 12	8 - 10
St Vincent	8	4 - 6	3 - 4
Suriname	8	7 - 9	6 - 7
Swaziland	9	5 - 7	4 - 5
Sweden	3	4 - 5	3 - 4
Switzerland	6	3 - 5	2 - 3
Syria	8		
Taiwan	8	4 - 6	3 - 4
Tajikistan	9	7 - 9	6 - 7
Tanzania	9	5 - 7	4 - 5
Thailand	7	4 - 6	3 - 4
Togo	9	8 - 10	7 - 8
Tonga	9		
Trinidad	8	4 - 7	3 - 5
Tunisia	9	3 - 6	2 - 4
Turkey	8	3 - 6	2 - 4
Turkmenistan	9	6 - 9	5 - 7
Turks & Caicos Islands	8	4 - 6	3 - 4
Uganda	9	4 - 7	3 - 5
Ukraine	8	4 - 7	3 - 5
United Arab Emirates	7	3 - 6	2 - 4
United States Virgin Islands	8	8 - 11	7 - 9
Uruguay	8	4 - 7	3 - 5
USA	5	3 - 6	2 - 4
Uzbekistan	9	5 - 8	4 - 6

Destination	Zone	Air Classic	DPD Air Express
Vanuatu	9	8 - 10	7 - 8
Vatican City	5	3 - 5	2 - 3
Venezuela	8	4 - 7	3 - 5
Vietnam	9	4 - 7	3 - 5
Wallis and Futuna Islands	9	8 - 11	7 - 9
Yemen	9	4 - 7	3 - 5
Zambia	9	5 - 7	4 - 5
Zimbabwe	9	4 - 6	3 - 4



These transit times are for major cities; other destinations may require additional time in transit. Transit times shown exclude the day of collection.

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## DPD Air Classic parcel rates

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5 kg	£84.62	£99.94	£99.94	£102.08	£54.56	£62.68	£72.11	£70.70	£79.86
1.0 kg	£84.62	£99.94	£99.94	£102.08	£57.69	£67.82	£79.19	£78.90	£90.47
1.5 kg	£84.62	£99.94	£99.94	£102.08	£60.82	£72.96	£86.27	£87.10	£101.08
2.0 kg	£84.62	£99.94	£99.94	£102.08	£63.95	£78.10	£93.35	£95.30	£111.69
2.5 kg	£84.62	£99.94	£99.94	£102.08	£67.08	£83.24	£100.43	£103.50	£122.30
3.0 kg	£84.62	£99.94	£99.94	£102.08	£70.21	£88.38	£107.51	£111.70	£132.91
3.5 kg	£84.62	£99.94	£99.94	£102.08	£73.34	£93.52	£114.59	£119.90	£143.52
4.0 kg	£84.62	£99.94	£99.94	£102.08	£76.47	£98.66	£121.67	£128.10	£154.13
4.5 kg	£84.62	£99.94	£99.94	£102.08	£79.60	£103.80	£128.75	£136.30	£164.74
5.0 kg	£84.62	£99.94	£99.94	£102.08	£82.73	£108.94	£135.83	£144.50	£175.35
5.5 kg	£84.62	£99.94	£99.94	£102.08	£85.86	£114.08	£142.91	£152.70	£185.96
6.0 kg	£84.62	£99.94	£99.94	£102.08	£88.99	£119.22	£149.99	£160.90	£196.57
6.5 kg	£84.62	£99.94	£99.94	£102.08	£92.12	£124.36	£157.07	£169.10	£207.18
7.0 kg	£84.62	£99.94	£99.94	£102.08	£95.25	£129.50	£164.15	£177.30	£217.79
7.5 kg	£84.62	£99.94	£99.94	£102.08	£98.38	£134.64	£171.23	£185.50	£228.40
8.0 kg	£84.62	£99.94	£99.94	£102.08	£101.51	£139.78	£178.31	£193.70	£239.01
8.5 kg	£84.62	£99.94	£99.94	£102.08	£104.64	£144.92	£185.39	£201.90	£249.62
9.0 kg	£84.62	£99.94	£99.94	£102.08	£107.77	£150.06	£192.47	£210.10	£260.23
9.5 kg	£84.62	£99.94	£99.94	£102.08	£110.90	£155.20	£199.55	£218.30	£270.84
10.0 kg	£84.62	£99.94	£99.94	£102.08	£114.03	£160.34	£206.63	£226.50	£281.45
10.5 kg	£84.62	£99.94	£99.94	£102.08	£117.16	£165.48	£213.71	£234.70	£292.06
11.0 kg	£84.62	£99.94	£99.94	£102.08	£120.29	£170.62	£220.79	£242.90	£302.67
11.5 kg	£84.62	£99.94	£99.94	£102.08	£123.42	£175.76	£227.87	£251.10	£313.28
12.0 kg	£84.62	£99.94	£99.94	£102.08	£126.55	£180.90	£234.95	£259.30	£323.89
12.5 kg	£84.62	£99.94	£99.94	£102.08	£129.68	£186.04	£242.03	£267.50	£334.50
13.0 kg	£84.62	£99.94	£99.94	£102.08	£132.81	£191.18	£249.11	£275.70	£345.11
13.5 kg	£84.62	£99.94	£99.94	£102.08	£135.94	£196.32	£256.19	£283.90	£355.72
14.0 kg	£84.62	£99.94	£99.94	£102.08	£139.07	£201.46	£263.27	£292.10	£366.33
14.5 kg	£84.62	£99.94	£99.94	£102.08	£142.20	£206.60	£270.35	£300.30	£376.94
15.0 kg	£84.62	£99.94	£99.94	£102.08	£145.33	£211.74	£277.43	£308.50	£387.55
15.5 kg	£84.62	£99.94	£99.94	£102.08	£148.46	£216.88	£284.51	£316.70	£398.16
16.0 kg	£84.62	£99.94	£99.94	£102.08	£151.59	£222.02	£291.59	£324.90	£408.77
16.5 kg	£84.62	£99.94	£99.94	£102.08	£154.72	£227.16	£298.67	£333.10	£419.38
17.0 kg	£84.62	£99.94	£99.94	£102.08	£157.85	£232.30	£305.75	£341.30	£429.99
17.5 kg	£84.62	£99.94	£99.94	£102.08	£160.98	£237.44	£312.83	£349.50	£440.60
18.0 kg	£84.62	£99.94	£99.94	£102.08	£164.11	£242.58	£319.91	£357.70	£451.21
18.5 kg	£84.62	£99.94	£99.94	£102.08	£167.24	£247.72	£326.99	£365.90	£461.82
19.0 kg	£84.62	£99.94	£99.94	£102.08	£170.37	£252.86	£334.07	£374.10	£472.43
19.5 kg	£84.62	£99.94	£99.94	£102.08	£173.50	£258.00	£341.15	£382.30	£483.04
20.0 kg	£84.62	£99.94	£99.94	£102.08	£176.63	£263.14	£348.23	£390.50	£493.65
20.5 kg	£84.62	£99.94	£99.94	£102.08	£179.76	£268.28	£355.31	£398.70	£504.26
21.0 kg	£84.62	£99.94	£99.94	£102.08	£182.89	£273.42	£362.39	£406.90	£514.87
21.5 kg	£84.62	£99.94	£99.94	£102.08	£186.02	£278.56	£369.47	£415.10	£525.48
22.0 kg	£84.62	£99.94	£99.94	£102.08	£189.15	£283.70	£376.55	£423.30	£536.09
22.5 kg	£84.62	£99.94	£99.94	£102.08	£192.28	£288.84	£383.63	£431.50	£546.70
23.0 kg	£84.62	£99.94	£99.94	£102.08	£195.41	£293.98	£390.71	£439.70	£557.31
23.5 kg	£84.62	£99.94	£99.94	£102.08	£198.54	£299.12	£397.79	£447.90	£567.92
24.0 kg	£84.62	£99.94	£99.94	£102.08	£201.67	£304.26	£404.87	£456.10	£578.53
24.5 kg	£84.62	£99.94	£99.94	£102.08	£204.80	£309.40	£411.95	£464.30	£589.14
25.0 kg	£84.62	£99.94	£99.94	£102.08	£207.93	£314.54	£419.03	£472.50	£599.75
25.5 kg	£84.62	£99.94	£99.94	£102.08	£211.06	£319.68	£426.11	£480.70	£610.36
26.0 kg	£84.62	£99.94	£99.94	£102.08	£214.19	£324.82	£433.19	£488.90	£620.97
26.5 kg	£84.62	£99.94	£99.94	£102.08	£217.32	£329.96	£440.27	£497.10	£631.58
27.0 kg	£84.62	£99.94	£99.94	£102.08	£220.45	£335.10	£447.35	£505.30	£642.19
27.5 kg	£84.62	£99.94	£99.94	£102.08	£223.58	£340.24	£454.43	£513.50	£652.80
28.0 kg	£84.62	£99.94	£99.94	£102.08	£226.71	£345.38	£461.51	£521.70	£663.41
28.5 kg	£84.62	£99.94	£99.94	£102.08	£229.84	£350.52	£468.59	£529.90	£674.02
29.0 kg	£84.62	£99.94	£99.94	£102.08	£232.97	£355.66	£475.67	£538.10	£684.63
29.5 kg	£84.62	£99.94	£99.94	£102.08	£236.10	£360.80	£482.75	£546.30	£695.24
30.0 kg	£84.62	£99.94	£99.94	£102.08	£239.23	£365.94	£489.83	£554.50	£705.85
30.5 kg	£87.39	£102.71	£103.58	£105.72	£242.36	£371.08	£496.91	£562.70	£716.46
31.0 kg	£90.16	£105.48	£107.22	£109.36	£245.49	£376.22	£503.99	£570.90	£727.07
31.5 kg	£92.93	£108.25	£110.86	£113.00	£248.62	£381.36	£511.07	£579.10	£737.68

Country specific rates are available on request.  
Please call **0121 336 4900**.

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## DPD Air Express parcel rates

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9
0.5 kg	£51.23	£54.56	£58.59	£60.54	£64.11	£73.68	£84.80	£83.14	£93.99
1.0 kg	£53.70	£58.20	£64.13	£66.27	£67.83	£79.73	£93.11	£92.70	£106.42
1.5 kg	£56.17	£61.84	£69.67	£72.00	£71.55	£85.78	£101.42	£102.26	£118.85
2.0 kg	£58.64	£65.48	£75.21	£77.73	£75.27	£91.83	£109.73	£111.82	£131.28
2.5 kg	£61.11	£69.12	£80.75	£83.46	£78.99	£97.88	£118.04	£121.38	£143.71
3.0 kg	£63.58	£72.76	£86.29	£89.19	£82.71	£103.93	£126.35	£130.94	£156.14
3.5 kg	£66.05	£76.40	£91.83	£94.92	£86.43	£109.98	£134.66	£140.50	£168.57
4.0 kg	£68.52	£80.04	£97.37	£100.65	£90.15	£116.03	£142.97	£150.06	£181.00
4.5 kg	£70.99	£83.68	£102.91	£106.38	£93.87	£122.08	£151.28	£159.62	£193.43
5.0 kg	£73.46	£87.32	£108.45	£112.11	£97.59	£128.13	£159.59	£169.18	£205.86
5.5 kg	£75.93	£90.96	£113.99	£117.84	£101.31	£134.18	£167.90	£178.74	£218.29
6.0 kg	£78.40	£94.60	£119.53	£123.57	£105.03	£140.23	£176.21	£188.30	£230.72
6.5 kg	£80.87	£98.24	£125.07	£129.30	£108.75	£146.28	£184.52	£197.86	£243.15
7.0 kg	£83.34	£101.88	£130.61	£135.03	£112.47	£152.33	£192.83	£207.42	£255.58
7.5 kg	£85.81	£105.52	£136.15	£140.76	£116.19	£158.38	£201.14	£216.98	£268.01
8.0 kg	£88.28	£109.16	£141.69	£146.49	£119.91	£164.43	£209.45	£226.54	£280.44
8.5 kg	£90.75	£112.80	£147.23	£152.22	£123.63	£170.48	£217.76	£236.10	£292.87
9.0 kg	£93.22	£116.44	£152.77	£157.95	£127.35	£176.53	£226.07	£245.66	£305.30
9.5 kg	£95.69	£120.08	£158.31	£163.68	£131.07	£182.58	£234.38	£255.22	£317.73
10.0 kg	£98.16	£123.72	£163.85	£169.41	£134.79	£188.63	£242.69	£264.78	£330.16
10.5 kg	£100.63	£127.36	£169.39	£175.14	£138.51	£194.68	£251.00	£274.34	£342.59
11.0 kg	£103.10	£131.00	£174.93	£180.87	£142.23	£200.73	£259.31	£283.90	£355.02
11.5 kg	£105.57	£134.64	£180.47	£186.60	£145.95	£206.78	£267.62	£293.46	£367.45
12.0 kg	£108.04	£138.28	£186.01	£192.33	£149.67	£212.83	£275.93	£303.02	£379.88
12.5 kg	£110.51	£141.92	£191.55	£198.06	£153.39	£218.88	£284.24	£312.58	£392.31
13.0 kg	£112.98	£145.56	£197.09	£203.79	£157.11	£224.93	£292.55	£322.14	£404.74
13.5 kg	£115.45	£149.20	£202.63	£209.52	£160.83	£230.98	£300.86	£331.70	£417.17
14.0 kg	£117.92	£152.84	£208.17	£215.25	£164.55	£237.03	£309.17	£341.26	£429.60
14.5 kg	£120.39	£156.48	£213.71	£220.98	£168.27	£243.08	£317.48	£350.82	£442.03
15.0 kg	£122.86	£160.12	£219.25	£226.71	£171.99	£249.13	£325.79	£360.38	£454.46
15.5 kg	£125.33	£163.76	£224.79	£232.44	£175.71	£255.18	£334.10	£369.94	£466.89
16.0 kg	£127.80	£167.40	£230.33	£238.17	£179.43	£261.23	£342.41	£379.50	£479.32
16.5 kg	£130.27	£171.04	£235.87	£243.90	£183.15	£267.28	£350.72	£389.06	£491.75
17.0 kg	£132.74	£174.68	£241.41	£249.63	£186.87	£273.33	£359.03	£398.62	£504.18
17.5 kg	£135.21	£178.32	£246.95	£255.36	£190.59	£279.38	£367.34	£408.18	£516.61
18.0 kg	£137.68	£181.96	£252.49	£261.09	£194.31	£285.43	£375.65	£417.74	£529.04
18.5 kg	£140.15	£185.60	£258.03	£266.82	£198.03	£291.48	£383.96	£427.30	£541.47
19.0 kg	£142.62	£189.24	£263.57	£272.55	£201.75	£297.53	£392.27	£436.86	£553.90
19.5 kg	£145.09	£192.88	£269.11	£278.28	£205.47	£303.58	£400.58	£446.42	£566.33
20.0 kg	£147.56	£196.52	£274.65	£284.01	£209.19	£309.63	£408.89	£455.98	£578.76
20.5 kg	£150.03	£200.16	£280.19	£289.74	£212.91	£315.68	£417.20	£465.54	£591.19
21.0 kg	£152.50	£203.80	£285.73	£295.47	£216.63	£321.73	£425.51	£475.10	£603.62
21.5 kg	£154.97	£207.44	£291.27	£301.20	£220.35	£327.78	£433.82	£484.66	£616.05
22.0 kg	£157.44	£211.08	£296.81	£306.93	£224.07	£333.83	£442.13	£494.22	£628.48
22.5 kg	£159.91	£214.72	£302.35	£312.66	£227.79	£339.88	£450.44	£503.78	£640.91
23.0 kg	£162.38	£218.36	£307.89	£318.39	£231.51	£345.93	£458.75	£513.34	£653.34
23.5 kg	£164.85	£222.00	£313.43	£324.12	£235.23	£351.98	£467.06	£522.90	£665.77
24.0 kg	£167.32	£225.64	£318.97	£329.85	£238.95	£358.03	£475.37	£532.46	£678.20
24.5 kg	£169.79	£229.28	£324.51	£335.58	£242.67	£364.08	£483.68	£542.02	£690.63
25.0 kg	£172.26	£232.92	£330.05	£341.31	£246.39	£370.13	£491.99	£551.58	£703.06
25.5 kg	£174.73	£236.56	£335.59	£347.04	£250.11	£376.18	£500.30	£561.14	£715.49
26.0 kg	£177.20	£240.20	£341.13	£352.77	£253.83	£382.23	£508.61	£570.70	£727.92
26.5 kg	£179.67	£243.84	£346.67	£358.50	£257.55	£388.28	£516.92	£580.26	£740.35
27.0 kg	£182.14	£247.48	£352.21	£364.23	£261.27	£394.33	£525.23	£589.82	£752.78
27.5 kg	£184.61	£251.12	£357.75	£369.96	£264.99	£400.38	£533.54	£599.38	£765.21
28.0 kg	£187.08	£254.76	£363.29	£375.69	£268.71	£406.43	£541.85	£608.94	£777.64
28.5 kg	£189.55	£258.40	£368.83	£381.42	£272.43	£412.48	£550.16	£618.50	£790.07
29.0 kg	£192.02	£262.04	£374.37	£387.15	£276.15	£418.53	£558.47	£628.06	£802.50
29.5 kg	£194.49	£265.68	£379.91	£392.88	£279.87	£424.58	£566.78	£637.62	£814.93
30.0 kg	£196.96	£269.32	£385.45	£398.61	£283.59	£430.63	£575.09	£647.18	£827.36
30.5 kg	£199.43	£272.96	£390.99	£404.34	£287.31	£436.68	£583.40	£656.74	£839.79
31.0 kg	£201.90	£276.60	£396.53	£410.07	£291.03	£442.73	£591.71	£666.30	£852.22
31.5 kg	£204.37	£280.24	£402.07	£415.80	£294.75	£448.78	£600.02	£675.86	£864.65

Country specific rates are available on request.  
Please call **0121 336 4900**.

# Additional Information & Surcharges

**From UK Shop** Return to shop (for items weighing up to **20kg**) - £18.89 per parcel

Surcharges	UK	Offshore	Ireland	Classic	Air
<b>3rd Party</b>	£12.00	£15.00	£17.50	£15.50	£15.50
<b>4th Party</b>	£12.00	£15.00	£17.50	£15.50	£15.50
<b>Scottish Delivery Zone</b>	£0.00	-	-	-	-
<b>Congestion</b>	£0.75	-	-	-	-
<b>Nothing to Collect</b>	£12.00	£12.00	£12.00	£12.00	£12.00
<b>Duties &amp; Taxes Prepaid / Delivered Duties Paid</b>	-	-	Refer to Classic Section	Refer to Classic Section	Refer to Air Services Section
<b>Oversize / Overweight Charge</b> For UK parcels exceeding the maximum weights and dimensions stated in our terms and conditions	£23.50	£23.50	-	-	-
<b>EU / Customs Clearance Charge</b> For customs clearance, handling and processing costs to export parcels to EU destinations from the UK	-	-	£4.75	Refer to Classic Section	Refer to Air Services Section
<b>Oversize Export</b> For parcels exported on our Classic Road, Republic of Ireland Two Day and Air Services which exceed the maximum weights and dimensions stated in the Classic / Air Services section	-	-	£22.00 PP	£22.00 PP	£22.00 PP
<b>Unsuccessful EU Export</b> Applies to the handling and return of parcels destined for EU/EFTA countries which cannot be exported	-	-	£0.75 PP	£0.75 PP	-
<b>EU Export Return</b> A returns surcharge per parcel will apply when DPD return the parcel from EU/EFTA countries, and covers the additional operational and processing costs	-	-	£3.75 PP	Refer to Classic Section	-
<b>Non-compatible surcharge</b> For parcels that are incompatible with our automated sortation equipment	£6.00	£6.00	£6.00	£6.00	-
<b>Fuel and Energy</b>	<b>Please refer to our website <a href="http://www.dpd.co.uk/fuel">www.dpd.co.uk/fuel</a></b>				
<b>Carriage Surcharge</b> An additional charge is applied to all parcels to cover carriage costs	<b>Please refer to our website <a href="http://www.dpd.co.uk/carriage">www.dpd.co.uk/carriage</a></b>				
<b>Clearance Amendment Fee</b> Following a request, consignment information such as value and classification can be adjusted during or after the initial declaration	-	-	£20.00	£20.00	£20.00

<b>Copy Customs Documentation Administration Fee</b> An admin fee will apply for processing and producing copies of documents including SAD, EAD, S8 and E2	-	-	£25.00	£25.00	£25.00
<b>Remote Area Surcharge</b> A fee applies for shipments delivered to a location that is deemed too remote - the islands and highlands or a post code that is difficult to serve	-	-	£12.50	£12.50	£12.50
<b>FDA Clearance &amp; Inspection Fee</b> A fee applies in instances where an FDA inspection takes place	-	-	-	-	£20.00
<b>Address Correction</b> A fee will be applied if the address supplied is incomplete, outdated or incorrect	-	-	£12.00	£12.00	£12.00
<b>Non Routine Clearance Processing</b> During the clearance process other surcharges may be applicable, such as customs inspections, additional handling/screening or manual intervention	-	-	£25.00	£25.00	£25.00
<b>High Value Clearance Handling Charge</b> This fee covers the additional work involved in processing high-value shipments through customs	-	-	-	-	£6.00
<b>Air Transport Surcharges</b> This covers the ever-changing global capacity and operational challenges to the global air transport supply chain following recent world events which have led to limited air cargo capacity and increased operating costs	<p>Please refer to our website  <a href="http://www.dpd.co.uk/content/products_services/air-transport-surcharges.jsp">www.dpd.co.uk/content/products_services/air-transport-surcharges.jsp</a></p>				

Complimentary Products and Services UK	
Redelivery attempts	Free of charge
Predict SMS Notifications	Free of charge
Predict Email Notifications	Free of charge
All Stationery and Expresspaks	Free of charge
Ship@Ease Shipping System	Free of charge
Proof of Delivery	Free of charge

### Additional Information

**Pricing** - UK pricing is provided for items consigned to England, Wales and Scotland unless otherwise stated

**Returns to Consignee** - These will be charged at the next day rate



# International services – for online retailers with a global vision...

## DPD Direct & DPD Direct Lite

Expand your online business and accelerate your growth with our international e-commerce delivery solution

DPD Direct offers you a variety of tracked worldwide services that can be tailored for your needs depending on destination, cost, weight, delivery options and experience.

Select from a blend of postal and courier delivery, with or without signature, to a home, mailbox or collection point.



# Customs clearance doesn't have to be complicated

We provide a range of customs clearance methods to simplify the process of international trade.

We've developed our customs clearance solutions to give you the most appropriate and efficient options, not just for your business but for your customers too.

Through a strategic partnership between Asendia and DPD UK, we are able to facilitate the global e-commerce expansion of UK retailers.

Asendia, the joint venture between La Poste and Swiss Post, brings together logistics excellence and smart technologies, and with the combined international logistics expertise and network connections we provide access to a tailored, global e-commerce solution with our DPD Direct service.

Destination	DPD Direct Lite Transit Time	DPD Direct Transit Time
Australia	5-12	5-11
Austria	4-10	4-6
Bahrain	N/A	4-5
Belgium	4-10	3-4
Brazil	7-12	6-9
Bulgaria	N/A	6-8
Cambodia	N/A	6-8
Canada	5-10	3-7
Canary Islands	N/A	6-7
China	7-12	7-11
Croatia	4-10	4-7
Cyprus	7-12	5-6
Czech Republic	5-10	5-6
Denmark	4-10	4-6
Estonia	5-10	4-8
Finland	4-10	4-6
France	3-7	3-5
Germany	4-8	3-5
Greece	5-10	8-12
Hong Kong	N/A	3-6
Hungary	4-10	5-6
Iceland	4-10	6-7
India	N/A	8-9

Israel	4-9	6-8
Italy	4-10	4-7
Japan	5-12	4-6
Jordan	N/A	6-7
Kazakhstan	N/A	8-9
Kenya	N/A	5-7
Kuwait	N/A	6-7
Latvia	3-10	4-8
Lebanon	N/A	5-6
Lithuania	5-10	4-9
Luxembourg	4-10	3-5
Macau	N/A	8-9
Malaysia	N/A	5-7
Malta	7-12	5-6
Monaco	N/A	4-5
Netherlands	3-8	3-4
New Zealand	7-12	5-13
Norway	4-10	4-9
Oman	N/A	4-6
Philippines	N/A	8-9
Poland	4-10	4-7
Portugal	4-10	4-6
Qatar	N/A	5-6
Republic Of Ireland	N/A	3-4
Romania	N/A	7-8
Saudi Arabia	N/A	4-6
Singapore	5-9	3-7
Slovakia	5-10	4-7
Slovenia	5-10	4-7
South Africa	N/A	5-6
South Korea	7-12	7-8
Spain	4-10	3-6
Sweden	4-10	5-6
Switzerland	4-7	4-7
Taiwan	N/A	8-9
Thailand	N/A	8-9
Turkey	7-12	5-6
United Arab Emirates	N/A	4-6
USA	5-10	4-7

A customs clearance surcharge of £1.00 per consignment applies to all European Union destinations on our DPD Direct Service.

An admin fee of 4% duty and tax value applies for delivery duty paid on our DPD Direct Service.

An Air Transport Surcharge applies to destinations on our DPD Direct and DPD Direct Lite Services. Please refer to our website: [https://www.dpd.co.uk/content/products\\_services/air-transport-surcharges.jsp](https://www.dpd.co.uk/content/products_services/air-transport-surcharges.jsp)

# International mail

Developed in conjunction with national postal authorities, this service is for businesses sending bulk mail totaling over 2kg of international mail per day.

We offer the convenience and peace of mind of a one-stop shop, backed by an award winning Customer Services Centre. Unique among our competitors, we weigh and can also sort your international mail for you.

- Collection service for bulk international mail
- Mail is directly fed into the network of our parent company, La Poste
- Invoices give a detailed breakdown of all shipments despatched
- No pre-payment for franking or stamps means improved cashflow

Choose from two service levels, priority or standard, with three simple tariff options depending on the destination and level of sortation required. Here are the international mail transit times:

Destination	Priority	Standard
Europe	3-6 days	6-11 days
Rest of world	4-10 days	8-15 days

## DPD Colissimo

We offer an exclusive tracked registered mail delivery to France through our DPD Colissimo service.

DPD Colissimo, the largest B2C registered mail shipping service in France, allows you to despatch your goods quickly and ensures the addressees receive their registered mail on time.

## Registered mail

We also provide an untracked international registered mail service which requires a signature upon delivery.

## Offshore

Please note - when shipping to the Channel Islands, customers must complete an invoice document in order to fulfill customs requirements. Completion of this documentation will expedite the passage of parcels to these destinations.

## Swapit

Swapit, our one-for-one exchange service, will ensure your customers receive a replacement product at the same time as returning the original item for repair or maintenance. Therefore, they need never be without your product.

We offer a wide range of delivery options, all making use of our strong, secure packaging. For added ease, you will be able to track the delivery, including the return, using one reference number.



## Swapit relay

Swapit relay ensures your customers receive an empty tote box to send a faulty or damaged item to the repair centre.

Once repaired, the item is delivered back to your customer safely and securely.

## Reverseit

Always be in control of your returns with reverse it. Recall and relocate stock at your convenience and track it online.

### For you:

- Stay in control of your stock
- Recall stock when you want to
- Track it all online
- Simple to move goods back to return addresses

### For your store or site:

- Automatic collections; no need to call or book online
- Pre-supplied labels for returns
- Hassle-free movement of stock between store/site
- Simple and convenient service

## Reverseit ad hoc

Reverseit includes the ability for us to pick up a return parcel at the same time as our driver is making a delivery. By linking the delivery and the pickup, we provide an efficient returns service with the ability for you to:

- Book up to five parcels for collection from the same
- delivery address
- Print your return labels using **ship@ease** and send them with the parcel for delivery
- Track the delivered and collected items together on the website



For more information on DPD, call [0121 336 4900](tel:01213364900)  
visit our website at [www.dpd.co.uk](http://www.dpd.co.uk)  
or contact us via email: [sales.enquiries@dpd.co.uk](mailto:sales.enquiries@dpd.co.uk)



DPD has achieved ISO 9001:2008 and  
ISO 14001:2004 approval

